

“The Cannoli Factor of Employee Engagement”

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John Kennedy
CONSULTING

Attitude

The longer I live, the more I realize the impact of attitude on life. Attitude, to me, is more important than the past, than education, than money, than circumstances, than failures, than successes, than what other people think or say or even do. It is more important than appearance, giftedness or skill. It will make or break a company...a church...a home. The remarkable thing is we have a choice every day regarding the attitude we will embrace for that day. We cannot change our past... we cannot change the fact that people will act in a certain way. We cannot change the inevitable. The only thing we can do is play on the string we have, and that is our attitude. I am convinced that life is 10 percent what happens to me and 90 percent how I react to it. And so it is with you...we are in charge of our attitudes!

-Charles Swindoll

Employee Motivation Study

Manager	Employee	What Matters Most
		- Appreciation for effort
		- Feeling in on things
		- Sympathetic help on personal problems
		- Job Security
		- Good Wages
		- Work that keeps you interested
		- Promotion and growth within company
		- Personal loyalty to employees
		- Good working conditions
		- Tactful disciplining

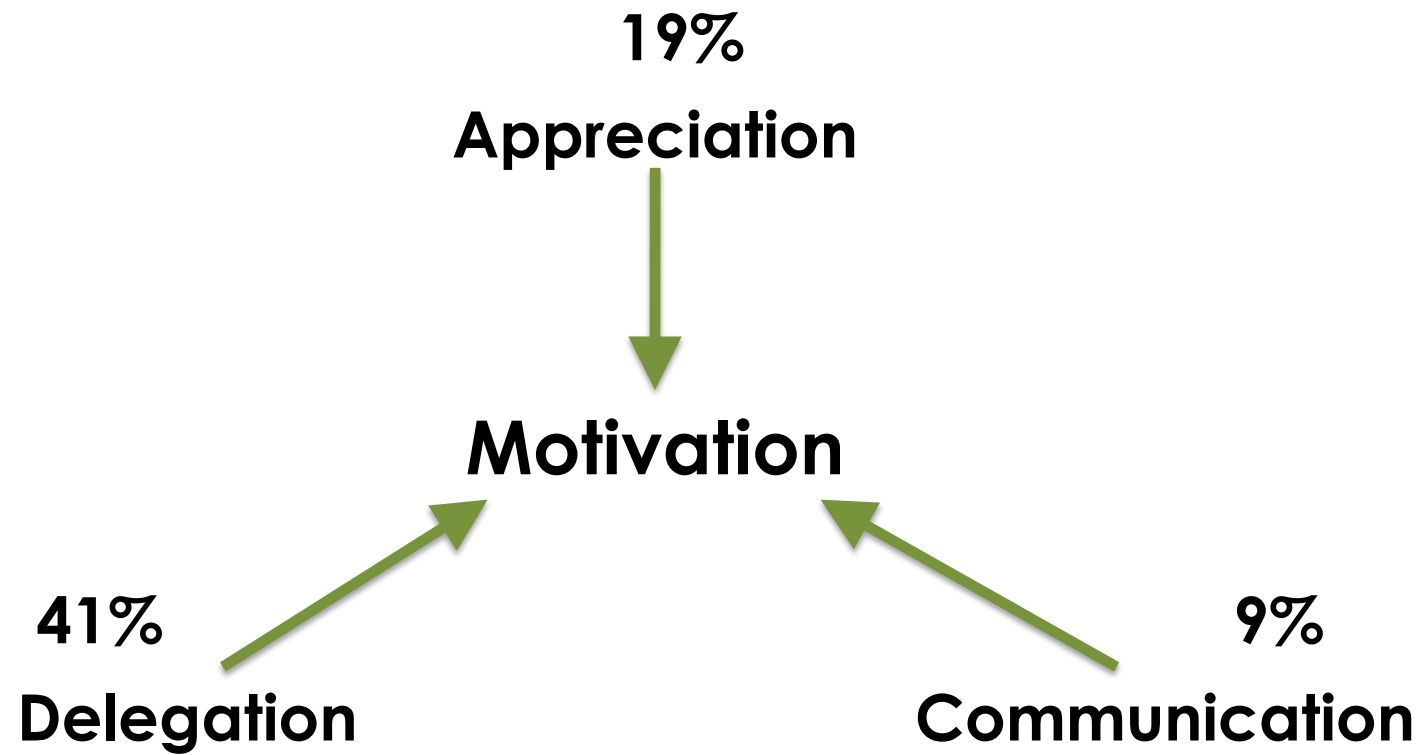
Three Types Of Change

Crisis

Change By Drift

Change By Design

“The Cannoli Factor”



3 Basic Human Needs

Heard



Understood

Valued



Purposeful

Respected



Equal Partner

Work In Progress Board



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CORE VALUES: TEAMWORK!
LEADERSHIP!
Communication!

Mountain Goal: \$2,000,000

Boulder Goal: 1 MORE ITEM!

Great Game of Business: Prescription for success

MONTHLY GOAL: \$170,000
Month To Date: \$37,861.07
Today's Goal:
BREAK EVEN: \$3,698.63

"Be the reason someone SMILES today" 😊

WATERING: Perennials - Austin
Annuals - Heather/Danielle
Tropicals - Trevor

TASKS:

- Veggie check!
- Front fridges
- Clean employee fridge
- Dust/Sweep
- Restock
- Organize (put things back)
- Keep employee fridge clean!

To Do:

- Familiarize Trevor with bolts/mulch
- Sweep Battery and Birding shelf
- Organize Annuals
- Clean up out back patio and containers
- Refill any inventory needs to Kelly
- Hand out Prescriptions
- Finish David Austin Roses

ACTIONS:

- Order: basil, 1/2 dozen dandelion leaves
- ASK!!! Just a reminder to the public that plants can not be sold to close to the front, WATER
- Order: double choc plant cooler in freezer

GARDEN

- Garden
- A
- R
- D
- E
- N

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